# DOES YOUR IT PROVIDER HELP YOU STAY ON TRACK WITH YOUR TECHNOLOGY ROADMAP?

BRENNAN IT

Having a technology road map for your business is a crucial element for keeping up to date with IT business objectives, and to meet the demands of a constantly changing and competitive marketplace. IT teams need these road maps to be agile, accurate and available in real-time - which is why its important to have an IT service provider helping you keep in line with your organisations changes. When you join Brennan IT, we assign you an Account Manager that meets with you regularly to ensure your road map stays agile and up to date with your business requirements.

This information is visible in real-time through our award-winning Self-service portal providing you with visibility of your strategic initiatives and prioritise your technology needs while defining when you should implement these services so to minimize the risks on your business. There are two views within the portal that provide strategy insights: the road map and the risk view. This allows you to see your technology road map and a list of risks presented in your organisation.

THE ROADMAP VIEW

Through the road map view you will be able to review the continuous technology improvements that your account manager has mapped out for your business. This is based on meetings and analysis of your current technology and any risks that may be pending. This view provides detail of the state of the improvement using filters such as "New, Implemented and Approved" along with either a once off or monthly cost.
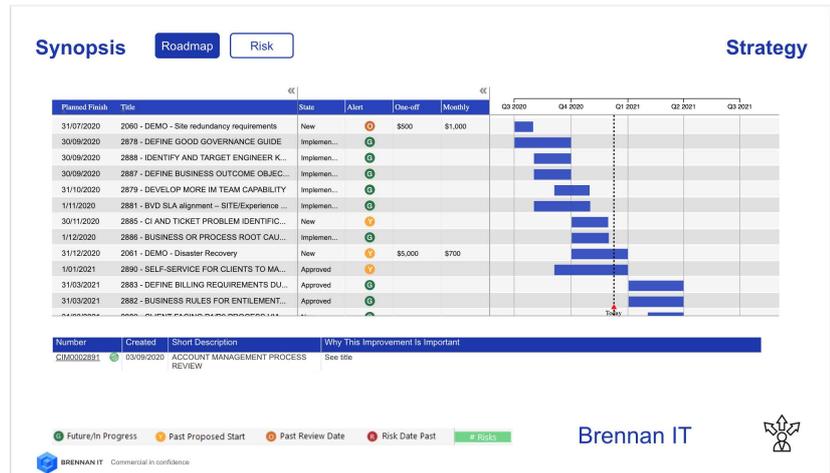
THE RISKS VIEW

The risk view provides a list of technology risks that are visible within your business. These may not just be security risks but possible needs or requirements your business needs now or in the future. These risks are prioritised from high to low with aligned categories, actions, remediations and timelines all feeding into your strategic road map.

If your IT service provider isn't providing you with this level of strategic coverage, get in touch with us for a quick chat to discuss how we can help you pave your businesses technology future.

By focusing on our clients needs, Brennan IT have **achieved world-class NPS rating of 80+** as we deliver unmatched knowledge and expertise, flexible and secure technology solutions for our clients. Speak to our team of experts today about how we can help integrate IT agility into your organisation.

WHY ARE **WE DIFFERENT?**

We are uniquely positioned to design, manage, and optimise your complete IT environment, or just the parts you need help with, so your people can have a truly seamless technology experience, wherever they are working.

Our teams are crazy about delivering exceptional customer experience for our clients, which is why we continue to invest in our people, systems, and automation. This has resulted in us achieving world-class NPS ratings of 80+ and winning awards for our very own self-service portal.

Unlike nearly every other Managed Services Provider,
Brennan IT offers a complete range of services across infrastructure, networking, end-user support, UC & telephony, IT security, hardware & software procurement, pre-paid support & project services, as well as bespoke business application development, such as CRM, intranets, and automation.

SPEAK TO US TODAY.

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