

# National Stroke Foundation Moving to the Cloud with Immediate Speed and Productivity Benefits

A Case Study of Transitioning to a Managed Cloud Solution and Ongoing Infrastructure Support



## Case Study

National Stroke Foundation

## Website

strokefoundation.org.au

## Industry

Not-for-profit

## Country

Australia

## About National Stroke Foundation

The Stroke Foundation is a national charity that partners with the community to prevent, treat and beat stroke. Stroke Foundation stands alongside stroke survivors and their families, healthcare professionals and researchers. They build community awareness and foster new thinking and innovative treatments. They support survivors on their journey to live the best possible life after stroke.

## The Summary

With ageing IT infrastructure impacting staff productivity, users were spending upwards of 20 minutes waiting for computers to boot up. A refresh of the IT environment was imminent.

### Business Challenge



- Aging IT infrastructure that was causing lost staff productivity and opening their business to data security risks.

### The Solution



- Moved servers into Brennan's secure cloud environment within ongoing infrastructure support and management.

### The Results



- Immediate improvements in staff productivity.
- A scalable IT infrastructure allowing their business to accommodate growth with little disruption to the business.

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**Carl Benjaminsen**  
Business Operations Manager  
National Stroke Foundation

## The Situation

The National Stroke Foundation is a national not-for-profit organisation working across the stroke journey, supporting stroke survivors, carers, health professionals, governments and the public to reduce the impact of stroke on the Australian community. With over 80 staff across Australia with offices in Hobart, Canberra, Melbourne, Perth, Sydney and Brisbane, the not-for-profit was looking for a solution that could be rolled out nationally.

National Stroke Foundation was running on outdated IT infrastructure with servers nearing end-of-life and running on outdated operating systems causing them lost productivity and exposing them to security risks.

“It wasn’t just extremely frustrating for our staff, it was a serious business risk. As the software became more unreliable, we were facing increasing issues around data security,” said Carl Benjaminsen, Business Operations Manager for the National Stroke Foundation.

“We were looking for an IT provider who would work with us as we grew. This was a core requirement as the organisation had experienced significant growth over the last three years and more growth was anticipated,” said Mr Benjaminsen.

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## The Solution

After a competitive tender process, Brennan presented an in-depth business solution that was tailored to the National Stroke Foundation’s needs. The Foundation needed a quick and responsive solution that could grow with the business.

Brennan suggested a managed cloud solution, which meant transitioning National Stroke Foundation’s servers into Brennan’s secure cloud and updating their PC operating system from Windows XP to Windows 7.

After a successful trial at their Victorian office, National Stroke Foundation decided to roll the update out nationally. “We replaced 87 PCs across multiple different offices in just five days. There was only minor disruption to the business through this transition,” said Mr Benjaminsen.

“The changes were immediate, staff who had been spending upwards of 20 minutes every day waiting for their computers to start were able to jump on and boot up straight away.”

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18 systems  
transitioned



No negative impact to  
customer experience



Foundation laid for future  
up-lift



No wastage due to  
repurposed technology

## The Results

Since moving their servers into the Cloud and updating their operating systems, there have been substantial improvements in time, productivity and staff effectiveness.

Brennan presented a cost-effective option that solved the National Stroke Foundation's business challenges and fit the essential criteria around scalability as the business grows.

Time saved by staff has increased productivity and the scalability of a cloud-based solution means that they can easily accommodate new staff with little disruption to the business.

"The transition has made such a huge difference to the productivity of staff. We've seen a substantial improvement in output and the system has met all of our expectations," said Mr Benjaminsen.

"We were really impressed with the service from Brennan. The new system has changed the way the Foundation is operating and we've seen good results from day one."

To find out more about the National Stroke Foundation, [click here](#).

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Want more information about the products and services that Brennan have helped National Stroke Foundation with? Here's a brief overview.

Visit [brennanit.com.au](http://brennanit.com.au) for more information.

## Related Services

### End-User Managed IT Services

Brennan can support your people to achieve your organisation's goals through providing unrivalled support, including a 24/7/365 help desk, Self-Service Portal, and remote device management. We will take the stress out of managing your users, changing passwords, and setting up devices so that you can get on with what's important.

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### Buy IT Hardware and Software

Offering a flexible and fast way to order all your hardware and software licensing needs at the best prices in the market.

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### Hybrid IT Discovery Workshop

Let our team of experts design, deploy and manage a Hybrid IT solution that works for your business.

[Learn more →](#)

### Managed Hybrid IT

Find out how a Managed Hybrid IT solution from Brennan can deliver all-important cost savings, flexibility and scalability.

[Learn more →](#)

## Why Are **We Different?**

We're uniquely positioned to design, manage, and optimise your complete IT environment - or just the parts you need help with - so your people can have a truly seamless technology experience, wherever they are working.

Our teams are crazy about delivering an exceptional customer experience for our clients, which is why we continue to invest in our people, systems, and automation. This has resulted in us achieving a world-class Net Promoter Score of +80.

Unlike nearly every other Managed Services Provider, Brennan offers a complete range of services across infrastructure, networking, end-user support, unified communications & telephony, IT security, hardware & software procurement, pre-paid support & project services, and bespoke business application development such as CRM, intranet, and automation.

Get in touch with us today to see how we can help your organisation.

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