



Software Development

A natural extension to the deployment of new technology within any organisation is the need to integrate new and existing systems to really capitalise on the benefits these investments will bring to your business. Brennan's software development team are the natural choice to integrate your systems to deliver real value to your business bottom-line, or to develop cutting-edge solutions to address specific operational requirements.

Challenge

As technology advances deliver ever-more specialist applications and hardware solutions, it is increasingly complex to integrate disparate systems into a cohesive platform that realises the benefits that each of these items promises to deliver. Hiring staff to integrate or develop the appropriate applications can be costly and time-consuming, whilst not guaranteeing the best possible outcome.

Brennan's software development team not only guarantee a quality outcome, they are experienced in the management of highly successful client projects using industry-proven project management skills. Additionally the team has a wealth of experience in delivering innovative, complex applications and Sharepoint deployments and extensions. This provides your business with access to skilled expertise at a fraction of the cost associated with hiring resources yourself. In fact, Brennan software development is becoming the benchmark by which all other providers rate their performance.

Microsoft Platforms

By leveraging Microsoft's SharePoint and CRM platforms, Brennan can offer creative customised solutions that address the business needs of information management and process across information workers, sales and customer service teams.

SharePoint

By using both SharePoint products (WSS and MOSS), Brennan addresses the Information Management needs of all business sizes, from SME to Enterprise. SharePoint uses document management, search, collaboration, workflow and content management tools to centralise and organise business critical information and improve operational effectiveness. SharePoint success in an organisation is directly related to employee knowledge of, and engagement with an implementation. Brennan uses this as the focus point for any SharePoint implementation by transferring knowledge from experts to users.

CRM

The Microsoft CRM platform is a powerful tool, which has both best practice and flexibility native to it. A Brennan consultant will assist you in mapping your current Sales process, and assist you in adapting that to an appropriate best practice process to implement a sales process that fits your organisation. Microsoft CRM works well coupled with the Microsoft Office Suite and SharePoint extends it well as a knowledge management platform.

Application Development

Using the Microsoft .NET framework and Microsoft SQL Server across windows and web development, we work with our clients to provide solutions to problems that aren't readily solved by off-the-shelf products. These same technologies underpin our other offerings around SharePoint, Workflow and Firemate. This enables us to extend these products easily, when the need arises.

Whether it is an Extranet application, Billing Application, Web Portal, or Website, clear requirements are essential to building an effective system. Our established methodology to establish the correct needs and functional deliverables, providing regular feedback and prototype releases to clients, provides maximum visibility of project progress and enables clear and focussed communications to keep to project on track to deliver the project on time, on budget and to specification.

Application Maintenance Outsourcing

Organisations are increasingly looking to outsource the care of their existing or legacy applications to focus on their core business and optimise Operational Expenses. By keeping our operations in Australia, Brennan is able to work closely with our clients providing them with a personal interaction and strong service levels that they would not get from providers that migrate maintenance support to off-shore centres.

The aims of AMO can vary from organisation to organisations, however, Brennan has identified the following as the common aims for AMO:

- Reduce Total Cost of Ownership of an application
- Future proofing (or modernisation) of current applications
- Redeploy internal staff and reduce associated costs
- Reduce internal headcount
- Improve stability and efficiency of business critical applications
- Improve quality of service to the business

To help our clients achieve their aims we focus on the four types of maintenance:

- Corrective Maintenance (bug fixing, business as usual)
- Perfective Maintenance (system efficiency and reliability)
- Adaptive Maintenance (enhancements, regulatory changes)
- Preventive Maintenance (log file clearing, archiving)

Firemate and Mobility Applications

Established more than 3 years ago, Brennan entered into a partnership with FireVac Fire Protection Services in Queensland, to develop a web and mobile-based system for field force management in the Fire Services industry. The application developed, FireMate, uses Microsoft Web 2.0 and Windows Mobile technologies and combines head office operations with the automation needed to maximise the productivity from field-service agents undertaking fire maintenance work.

Through experience in the Fire Industry we currently have many clients running their business using FireMate in NSW, QLD and ACT. For more information please see www.firemate.com.au.

To discuss a complete range of solutions, phone 1300 500 000
or visit: www.brennanit.com.au