



## Project Services

Whether it's the configuration of a server cluster or an organisation-wide desktop rollout, technology projects are significant investments in time and money. It's imperative they are successful, whilst having minimal impact on business operations.

### Project Management

The key to any successful project is its management. The **more efficiently** resources are pooled; distributed and managed the more likely a given project will be on time and on budget. Brennan has the proven project management capabilities to deliver seamless and successful projects. Where many IT firms are driven entirely by the scoped technical requirements of an IT project, Brennan's approach is a careful balance between meeting the business objectives, delivering the technical solution and meeting stakeholder requirements – enabling technology a mechanism for competitive advantage in your business.

In fact, Brennan boasts a dedicated projects implementation team, working exclusively for our mid-market clients in delivering their key objectives.

### Experience

The more you practice, the better you become and at Brennan, our project services team has the core and demonstrable experience to plan, implement and support any large scale IT projects. Having worked closely with many different organisations on a diverse range of projects, we've amassed the essential do's and don'ts of IT Project Management. Our clients know that we hit the ground running; not learning on the job.

### Competency Breadth

With IT networks and systems increasingly combining platforms, operating systems, vendors, third party suppliers and hardware all interconnecting and sharing data, files and information, it is important to select an IT firm with the breadth of competency to handle even the most technically diverse projects. Brennan has the in-house competency and experience in all mainstream and enterprise technologies; hardware, software, services and everything in-between.

### Accountability

At Brennan, accountability – and being accountable, is a chief motivator. Apart from the measures we put in place to ensure our clients are continually in control, our consultants stand by their work. Our people – and our projects – are outcome based, warranting a completed solution for our clients. And to prove that it isn't all rhetoric, our projects can be provided under a fixed-price structure, with inclusive non-perform financial penalties.

### Project Services Overview

Brennan offers a comprehensive and flexible project management methodology which allows us to consistently deliver high quality, financially responsible and timely projects.

Our project managers are able to manage different facets of each project that relate to information technology, such as the deployment of a standard operating environment, large scale server upgrades, complete load balancing solutions or even development of software.

Communication with our clients is also another requirement for a successful project and Brennan employs a combination of automated and personal interactions in order to notify clients about the progress of a given project and to quickly see where they are in the project's lifecycle, which deliverables have been met, which are yet to be completed, what percentage has been completed and how the project is tracking.

### Our Unique Project Management Rationale

Brennan has created a unique set of processes, procedures and tools over many years which are combined to form our Project Management Rationale.

Having invested significantly in human resources, training, and systems/process development this ensures that our methodology continues to be optimised in line with our project experiences and client requirements. The methodology is divided into five areas; Project Initiation, Planning, Execution, Control and Delivery. The result is a set of tools and processes that guarantees our and our clients' success.

### Quality Control

Both client and Brennan expect a high quality product to be delivered, however even with the best intentions of all parties, quality does not just occur, it's the by-product of systems and controls.

Brennan will work diligently to ensure that all major parts of a project, from smallest to largest have a process map, which has been proven over and over again. Everything learned from different pieces of technology is then reverse engineered into our processes to ensure that we do not experience the same issues twice and these are added into our project management processes - the mark of an intelligent organisation.

### Total Responsibility

Brennan Project Services deliver a guaranteed fixed cost result which you can rely on to deliver an extremely high quality product, on time and on budget. We do not look to diminish our responsibilities or pass the buck for difficult aspects of a project. You get a complete solution, backed by a solid agreement, a guarantee of performance with a financial penalty and a warranty on the work performed.

To discuss a complete range of solutions, phone 1300 500 000  
or visit: [www.brennanit.com.au](http://www.brennanit.com.au)