



### **ABOUT BRENNAN** "For over 25 years we've been committed to

making our clients lives easier, by enabling them to leave IT to the experts, so they can focus on what they do best: their business."

Dave Stevens, Founder and Managing Director



### **OUR SOLUTIONS** Solutions that evolve with you

## Brennan delivers powerful technology solutions and managed IT services for Australian organisations

looking to securely grow, scale and optmise. We are committed to continually improving our service delivery, investing in innovation, automation,

and people to ensure we get the best results for our customers. Through our "people first – secure always" philosophy, we remove the pain from an organisation's IT

services and infrastructure through our collaborative service approach.



### **Outsourced IT** Delivering a powerful advantage

time-consuming, and requires expert resourcing that is unviable for most organisations to have in-house. With

Brennan, our customers regain control through our Al-powered self-service portals, and benefit from an unrivalled level of experience and service. Learn more

Keeping abreast of technology changes is challenging,



#### Optimising costs, reducing risk As an ISO27001 certified company with over 300 highly

certified experts, Brennan's security solutions underpin

everything we do, and provide our customers with 24/7/365 proactive monitoring, threat protection, and business continuity of their IT environment, reducing risk and delivering the highest level of governance and compliance.

Learn more



Keeping up with the rapid changes in IT and adapting your organisation to benefit from new technology

Supporting short- and long-term needs

presents enormous challenges, as expectations often outpace an IT team's capacity to implement new solutions. Our suite of professional services includes transformative services, project and change management, Staff Augmentation and pay-as-you-go casual IT support services. Learn more



### security

As a leading telecommunications provider, our team will help you plan, implement, and manage your telephony,

video conferencing, voicemail, email, instant messaging, and desktop sharing ensuring it is scalable, secure, and optimized to best support your people, and business. Learn more



#### We know that selecting the right end-point devices, infrastructure, software, and related services is not as easy

as it sounds. With IT needing to serve a range of purposes

for an organisations diverse user pool, it can be difficult, time-consuming and costly when making procurement decisions. Our procurement services span hardware and software, fleet management, software consulting, and finance solutions. Learn more

## Brennan Digital helps customers transform

**OUR DIGITAL SOLUTIONS** 

with digital solutions that make a difference to the way they do business.



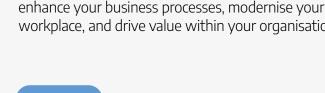
#### transform. We help you create value though technology whether by optimising business practices, delivering new products and services, or leveraging disruption and

new opportunities. Learn more

efficiently apply modern technology to innovate and

Data & Al

Realise the potential of your data We offer end-to-end lifecycle data services: from assessment and governance, to design and implementation, to advanced analytics, and 24/7



# workplace, and drive value within your organisation.

Accelerate digital transformation

**Microsoft Business Solutions** 

Microsoft technology is highly configurable, and it's our

extensive understanding of each product and its benefits

that enables us to design intelligent business solutions that

Learn more

Cloud **Boosting business performance** cost effectively



THE BRENNAN DIFFERENCE

At Brennan, we don't push technology for technology's sake but instead invest our time stripping out the complexity. Whilst technology can be a powerful catalyst for business growth, we believe that people – not technology – should be central to everything we do.



### faster business decisions. Learn more

### **Customer Experience** Everything about our approach is fine-tuned to deliver a remarkably easy and secure experience for our customers and their people. That's why we stand behind our user experience guarantee of 99.5% SLA uptime across end user computer fleets and consistently receive transactional NPS ratings of 80+ from our customers.

**Delivery Excellence** 

Innovation that delivers performance

We thrive on getting to know our customers' businesses and use our technical expertise to

We are continually investing in Brennan's industry leading Service Now portal and AI service capabilities, to provide our customers with unparalleled insights and visibility into their IT environment, seeing real time SLA and performance data, ticket management and more.

deliver real value, using a blend of proven delivery methodologies and frameworks.



**Founded** 



12 locations across Australia and India SYDNEY - BRISBANE - MELBOURNE - PERTH -



experience

ADELAIDE - DARWIN - CANBERRA - NEWCASTLE -MUMBAI - KOCHI - COLOMBO - MANILA

# OUR CORE VALUES





**ONE TEAM** 

Always aligned to deliver brilliant outcomes



Care for each other and the customer, always



